Comprehensive Major Medical Insurance for the 6 Largest Public Insurance Exhibit I - Premiums, Claims, and Loss Ratios

Companies (2008)

| | | Individual | | mS | Small Employer | | La | Large Employer | |
|--------------|---------------------------------|---------------------------------|-------|------------------|---------------------------------|--------------------------------------|-----------------------------------|--------------------------------------|---------------------------------|
| | | | Loss | | | Loss | | | Loss |
| | Premiums | Paid Claims | Ratio | Premiums | Paid Claims | Ratio | Premiums | Paid Claims | Ratio |
| Aetna | \$843,692,044 | \$617,705,102 | 73% | \$8,875,867,031 | \$8,875,867,031 \$7,290,075,280 | 82% | \$5,459,969,978 | \$4,476,646,659 | 82% |
| CIGNA | \$61,571,932 | \$53,460,251 | 87% | \$0 | SO | 1 | \$12,609,503 | \$8,117,238 | 64% |
| Coventry | \$121,003,570 | \$79,610,830 | 66% | \$942,048,835 | \$742,735,050 | 79% | \$2,108,245,345 | \$2,108,245,345 \$1,743,470,356 | 83% |
| Humana | \$464,653,831 | \$333,424,223 | 72% | \$2,556,931,493 | \$1,974,696,888 | 77% | \$2,831,401,783 | \$2,332,915,906 | 82% |
| UnitedHealth | \$585,335,682 | \$485,607,210 | 83% | \$8,464,932,032 | \$6,684,677,470 | 79% | \$13,421,315,270 \$11,220,132,212 | \$11,220,132,212 | 84% |
| WellPoint | \$4,760,267,838 \$3,494,528,874 | \$3,494,528,874 | 73% | \$7,106,213,785 | \$7,106,213,785 \$5,615,930,436 | 79% | \$17,148,822,998 | \$17,148,822,998 \$14,622,518,775 | 85% |
| Total | \$6,836,524,897 | \$6,836,524,897 \$5,064,336,490 | 74% | \$27,945,993,176 | \$22,308,115,124 | 80% | \$40,982,364,877 | \$34,403,801,146 | 84% |
| Notes | 30,030,344,071 | 33,004,330,470 | - | 0/ 4/ | \vdash | 1470 341,545,575,170 322,500,113,124 | 341,243,223,110 322,300,113,124 | 347,545,525,170 322,506,113,124 0076 | 341,243,223,110 322,300,113,124 |

that have substantial amounts of major medical business and file with DMHC include, but are not limited to: Blue Cross of California (a WellPoint subsidiary) and PacifiCare of California (a UnitedHealth (NAJC). In the A&H Policy Exhibits, data about comprehensive medical insurance sold to individuals is under the heading "Individual, Comprehensive Major Medical With Contract Reserves." Data about subsidiary) *Data does not include information about entities regulated by the California Department of Managed Health Care (DMHC), because such entities do not file A&H Policy Exhibits with NAIC. Companies *Data is limited to fully-insured business, comprehensive major medical insurance. Self-insured, administrative-services only, FEHB, Tricare and Medicare are not included in this chart. Employer." Data about major medical insurance sold to large employers is reported under the heading "Group Business Comprehensive Major Medical, Single Employer, Other Employer." comprehensive medical insurance sold to small employers (usually between 2-50 employees) is reported under the heading "Group Business Comprehensive Major Medical, Single Employer, Small *Data is based on Accident and Health Policy Experience Exhibit (A&H Policy Exhibit) filings made by the companies and their subsidiaries with the National Association of Insurance Commissioners *NAIC's calculation of Loss Ratio takes into account "Change in Contract Reserves," which is not specifically identified in this chart, and does not usually affect the loss ratio significantly.

premiums in the individual insurance category would increase to \$1,590,952,160; its claims would be \$1,121,724,504. Including these numbers in UnitedHealth's individual business line drops the company's Exhibit, but rather is reported as "other associations and discretionary trusts." If the premiums and claims reported by Golden Rule were included as individual major medical insurance, UnitedHealth's total *In 2008, Golden Rule, a United Health subsidiary, sold the bulk of its individual insurance through associations and other groups, therefore it is not represented as Individual Business in the A&H Policy loss ratio to 70.5%, and decreases the total individual loss ratio from 74% to 73%.

*NAIC data includes full year financial data for companies acquired by Humana rather than just the data following their acquisition. The NAIC data does not include Humana's Puerto Rico operations