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Top Ten Reasons a Member Calls

1. Cancel my membership
2. What is this charge?

most calls

3. Status of Cash Back Awards/ Free Gift/ Premium
4. Status of a Claim
5. Unable to print membership card or coupons.
6. Problems logging into site
7. Overdraft Fees
8. Coupon Issues (Reservation Rewards)
9. Name correction – Name change
10. Unable to enroll

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