

Cantwell 3 Modified

ROS17843

S.L.C.

AMENDMENT NO. \_\_\_\_\_ Calendar No. \_\_\_\_\_

Purpose: To require part 121 air carriers to develop employee assault prevention and response plans.

IN THE SENATE OF THE UNITED STATES—115th Cong., 1st Sess.

**S. 1405**

To amend title 49, United States Code, to authorize appropriations for the Federal Aviation Administration, and for other purposes.

Referred to the Committee on \_\_\_\_\_ and ordered to be printed

Ordered to lie on the table and to be printed

AMENDMENTS intended to be proposed by Ms. CANTWELL

Viz:

1 On page 304, line 2, strike "1 year" and insert "180  
2 days".

3 On page 304, between lines 17 and 18, insert the fol-  
4 lowing:

5 (c) AIR CARRIER EMPLOYEE ASSAULT PREVENTION  
6 AND RESPONSE PLAN.—

7 (1) IN GENERAL.—Not later than 90 days after  
8 the completion of the study under subsection (a),  
9 each air carrier operating under part 121 of title 14,  
10 Code of Federal Regulations (in this section referred

1 to as a “part 121 air carrier”), shall submit to the  
2 Administrator of the Federal Aviation Administra-  
3 tion for review and acceptance an employee assault  
4 prevention and response plan that reflects the find-  
5 ings of the study under subsection (a) related to  
6 trends in incidents of physical altercations involving  
7 air carrier customer service representatives while  
8 they are performing their duties and on airport  
9 property.

10 (2) CONTENTS OF PLAN.—An employee assault  
11 prevention and response plan submitted by a part  
12 121 air carrier under paragraph (1) shall include the  
13 following:

14 (A) Reporting protocols for air carrier cus-  
15 tomer service agents who have been the victim  
16 of physical altercations.

17 (B) Protocols for the notification of law  
18 enforcement agents of an incident of a physical  
19 altercation against an air carrier customer serv-  
20 ice agent.

21 (C) Protocols for informing Federal law  
22 enforcement agents in a case in which an indi-  
23 vidual is alleged to have violated section 46503  
24 of title 49, United States Code.

1           (3) CONSULTATIONS WITH LABOR ORGANIZA-  
2           TIONS.—In developing the plan required by para-  
3           graph (1), a part 121 air carrier shall consult with  
4           the appropriate labor organizations representing the  
5           customer service agents of the air carrier.

6           (d) EMPLOYEE TRAINING.—Each part 121 air car-  
7           rier shall submit to the Federal Aviation Administration  
8           a plan for training all employees, including management,  
9           on the plan required under subsection (c)(1) that includes  
10          training on de-escalating hostile situations, written proto-  
11          cols on dealing with hostile situations, and reporting of  
12          incidents of violence.