

Klobuchar\_4 (modified)

Amy Klobuchar

AMENDMENT NO. \_\_\_\_\_ Calendar No. \_\_\_\_\_

Purpose: To require large ticket agents to adopt minimum customer service standards.

**IN THE SENATE OF THE UNITED STATES—115th Cong., 1st Sess.****S. 1405**

To amend title 49, United States Code, to authorize appropriations for the Federal Aviation Administration, and for other purposes.

Referred to the Committee on \_\_\_\_\_ and ordered to be printed

Ordered to lie on the table and to be printed

AMENDMENT intended to be proposed by Ms. KLOBUCHAR

Viz:

1 At the end of subtitle A of title III, add the following:

2 **SEC. 3120. CONSUMER PROTECTION REQUIREMENTS RE-**  
3 **LATING TO LARGE TICKET AGENTS.**

4 (a) IN GENERAL.—Not later than 90 days after the  
5 date of enactment of this Act, the Secretary of Transpor-  
6 tation shall issue a final rule to require large ticket agents  
7 to adopt minimum customer service standards.

8 (b) PURPOSE.—The purpose of the final rule shall be  
9 to ensure that, to the maximum extent practicable, there  
10 is a consistent level of consumer protection regardless of

REPORT OF (MISSING)

W. J. [Signature]

1 where consumers purchase air fares and related air trans-  
2 portation services.

3 (c) STANDARDS.—In issuing the final rule, the Sec-  
4 retary shall consider, at a minimum, establishing stand-  
5 ards consistent with all customer service and disclosure  
6 requirements applicable to air carriers under this title and  
7 associated regulations.

8 (d) DEFINITIONS.—In this section:

9 (1) TICKET AGENT.—

10 (A) IN GENERAL.—Subject to subpara-  
11 graph (B), the term “ticket agent” has the  
12 meaning given that term in section 40102(a) of  
13 title 49, United States Code.

14 (B) INCLUSION.—The term “ticket agent”  
15 includes a person who acts as an intermediary  
16 involved in the sale of air transportation di-  
17 rectly or indirectly to consumers, including by  
18 operating an electronic airline information sys-  
19 tem, if the person—

20 (i) holds the person out as a source of  
21 information about, or reservations for, the  
22 air transportation industry; and

23 (ii) receives compensation in any way  
24 related to the sale of air transportation.

- 1 (2) LARGE TICKET AGENT.—The term "large
- 2 ticket agent" means a ticket agent with annual reve-
- 3 nues of \$100,000,000 or more.