Senator Deb Fischer Written Questions for the Record to Mr. Paul Misener

"Protecting the Internet and Consumers through Congressional Action" Senate Committee on Commerce, Science, and Transportation Wednesday, January 21, 2015

Question 1 – Mr. Misener – Would the FCC or FTC be a more appropriate regulator of Amazon's privacy, data security, and data breach notification practices?

Amazon's guiding concern in navigating privacy issues is customer trust. We use our customer data to innovate and improve the customer experience. We strive to focus on privacy throughout our business, and uphold our promise to our customers through our publicly available Privacy Policy. The FTC already has enforcement authority over that promise to our customers through Section 5 of the Federal Trade Commission Act.

Question 2 – To All Witnesses – While the FCC is in the process of ensuring net neutrality, some want the FCC to impose all of these obligations under the guise of ensuring consumer protection. Some argue that common carrier requirements on broadband providers should include almost most all of Title II, in addition to Sections 201, 202, and 208. Specifically, some activists have suggested the following parts of Title II must be applied to the broadband industry:

UNIVERSAL SERVICE

Sec. 214. [47 U.S.C. 214] Extension Of Lines

Sec. 225. [47 U.S.C. 225] Telecommunications Services for Hearing-Impaired and Speech-Impaired Individuals.

Sec. 254. [47 U.S.C. 254] Universal Service.

Sec. 255. [47 U.S.C. 255] Access by Persons With Disabilities.

CONSUMER PROTECTION

Sec. 217. [47 U.S.C. 217] Liability of Carrier for Acts and Omissions of Agents.

Sec. 222. [47 U.S.C. 222] Privacy Of Customer Information.

Sec. 230. [47 U.S.C. 230] Protection for Private Blocking and Screening of Offensive Material.

Sec. 258. [47 U.S.C. 258] Illegal Changes in Subscriber Carrier Selections.

COMPETITION

Sec. 224. [47 U.S.C. 224] Regulation of Pole Attachments.

Sec. 253. [47 U.S.C. 253] Removal of Barriers to Entry.

Sec. 251. [47 U.S.C. 251] Interconnection

Sec. 256. [47 U.S.C. 256] Coordination for Interconnectivity.

Sec. 257. [47 U.S.C. 257] Market Entry Barriers Proceeding.

Do you agree or disagree that these sections of Title II common carrier regulation are needed? If you agree, please explain why.

At Amazon, we are focused on ensuring implementation of strong net neutrality rules for our customers. If full net neutrality protections – including a ban on paid prioritization,

discrimination, and throttling, applied to fixed and wireless broadband, and at every point in the network – are pursued under Title II, only Sections 201, 202, and 208 are necessary. Congress may of course, create a new statute, or update existing statute to achieve these full net neutrality protections, as well.